
JESSICA HUMPHRIES, MSW

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PROFESSIONAL EXPERIENCE

SOLACE HEALTH

Chesterfield, MA – Remote | Patient Advocate | May 2025-Present (Part-time)

- Provide supportive services to Medicare patients, including resolution of insurance disputes, coordination of medical care, and public benefits assistance

COMMUNITY LEGAL SERVICES

Philadelphia, PA | Paralegal, Housing Unit | May 2023-November 2024

- Provided legal advocacy and representation to low-income tenants experiencing eviction
- Managed case load of 30-40 clients

DINAH, INC.

Philadelphia, PA | Case Manager | June 2022-May 2023

- Provided case management to survivors of domestic violence in Philadelphia's Jewish community
- Served as legal advocate for survivors and accompanied them to Family Court for PFA hearings

PEOPLE'S EMERGENCY CENTER (PEC)

Philadelphia, PA | Manager, Prevention & Diversion Services | May 2020-June 2022

- Designed and managed new rent assistance program to successfully prevent homelessness for over 200 families during the COVID-19 pandemic
- Managed disbursement of nearly \$1M of federal funds

PEOPLE'S EMERGENCY CENTER (PEC)

Philadelphia, PA | Policy Intern | August 2019-April 2020

- Coordinated advocacy campaigns with community partners for early childhood education and homelessness prevention funding
- Analyzed local and national homelessness data and created policy briefs for agency partners

JEWISH FAMILY & CHILDREN'S SERVICE (JFCS)

Philadelphia, PA | Adoption Intern | August 2018-May 2019

- Interviewed children in foster care and wrote narrative child and family profiles for adoption

- Completed monthly home visits, adoption finalization reports, and attended adoption court hearings in accordance with state policy

UNIVERSITY OF PENNSYLVANIA

Philadelphia, PA | Literacy Assessor | March 2018-August 2018

- Administered literacy assessments to kindergarten and first grade students enrolled in a University of Pennsylvania curriculum study

URBAN AFFAIRS COALITION

Philadelphia, PA | Financial Educator | January 2018-March 2018

- Led financial education workshops for residents of two Philadelphia homeless shelters

PATHWAYS PA

Philadelphia, PA | Financial Educator | August 2015-October 2017

- Provided credit, budget, and benefits counseling to parents with active DHS cases at the Achieving Reunification Center

THE GREATER PHILADELPHIA COALITION AGAINST HUNGER

Philadelphia, PA | Green Light Pantry Coordinator, AmeriCorps VISTA | July 2014-July 2015

- Managed two healthy “Green Light” food pantries and provided benefits counseling to callers on the Coalition’s SNAP Hotline

EDUCATION

TEMPLE UNIVERSITY – *Master of Social Work*

Philadelphia, PA | 2018-2020

BOSTON COLLEGE – *B.S. in Biology, cum laude*

Philadelphia, PA | 2004-2008

PROFESSIONAL DEVELOPMENT

INSTITUTE FOR FAMILY PROFESSIONALS

Philadelphia, PA

- Applying Trauma Principles Course, *Jan. 2022-June 2022*
- Deepening Trauma Awareness Course, *July 2017-Dec. 2017*
- Enhancing Trauma Awareness Course, *March 2016-June 2016*

AWARDS & PRESENTATIONS

- International Society for Third-Sector Research (ISTR) Conference, *Invited Presenter, 2021*
- Curtis A. Leonard, PhD, Endowed Scholarship Fund, *Award Recipient, 2019*
- AmeriCorps VISTA Community Solutions Spotlight, *Winner for The Feed Local Project, 2015*

LEADERSHIP & SERVICE

RECLAIM PHILADELPHIA

Philadelphia, PA | Volunteer | June 2020-June 2021

- Directed campaign for a just FY22 housing budget

THE FEED LOCAL PROJECT

Philadelphia, PA | Co-founder | October 2014-December 2017

- Operated fresh produce food drives at farmers' markets throughout Philadelphia
- Generated donations of over two tons of fresh fruits and vegetables for local food pantries